

We Solve the Patient ID Challenge!

RightPatient®

When patients are not identified correctly, bad things happen. Critical health information can be linked to a duplicate medical record or the wrong record. This affects patient safety, data integrity, and healthcare costs. Medical record mix-ups cost the average hospital \$17.4 million per year and that's just the tip of the iceberg. Patient safety and lives are also at risk when data is matched to the wrong patient or missing from the patient record.



RightPatient® solves the patient identification challenge by locking all medical records with a biometric signature to accurately identify patients during each encounter. The RightPatient® biometric patient identification platform is used by health systems representing more than 900 sites that process over 40 million annual patient visits. Our customers experience a 99% patient acceptance rate.

The RightPatient® Cloud

Patients are more than numbers. The RightPatient® Cloud ensures it by humanizing health IT. We are transforming healthcare with cognitive vision technology that saves lives, improves quality and reduces risk.

Patient Safety

Accurately identify patients at registration areas, kiosks, the ED & more; retrieve the correct medical record to prevent duplicates, fraud & human error.



Lock Medical Records

Embed patient photos in the medical record and other applications across the ecosystem through the RightPatient® photo integration server.

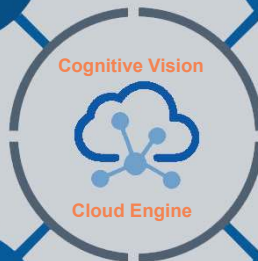
Analytics

Aggregate and analyze patient visit data, and access a concrete audit log of visits with patient photos for compliance and dispute resolution.



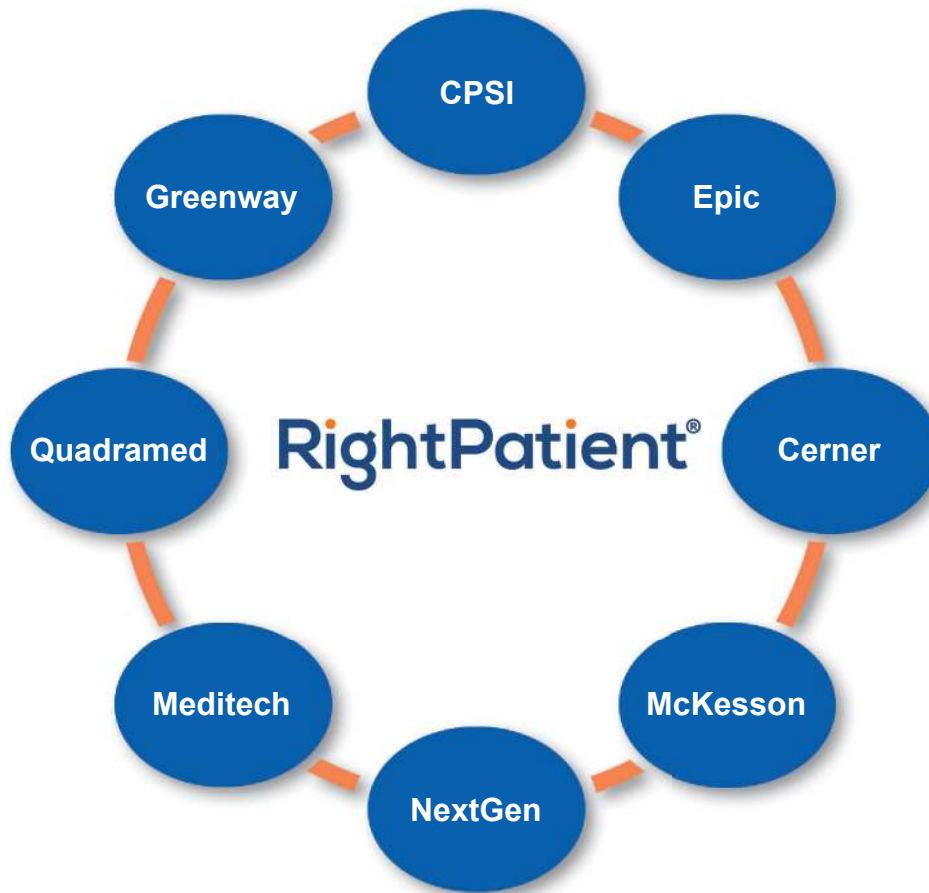
HIPAA Compliance

Strengthen security and patient safety by recognizing patients during portal login, telehealth visits & other mobile encounters.



Seamless Integration

RightPatient® is the industry's most versatile and scalable biometric patient safety and patient data integrity system, leveraging a powerful cloud-based intelligence engine to recognize patients by simply capturing their photo. This unique patient identification system allows healthcare providers to safeguard patient data, improve patient safety, and prevent medical errors by locking medical records with a biometric signature. Interfaces already exist for various EHR systems, including Epic, Cerner®, McKesson, Meditech, CPSI and more.



How It Works



Patient Enrollment

In just a few seconds, RightPatient® captures and links a patient's photograph and biometric data to his/her electronic medical record.



Prevent Duplicate Records

RightPatient® then checks existing enrollments to prevent the creation of any duplicate patient records while mitigating fraud.



Biometric Identification

Returning patients are instantly and accurately identified, and the correct medical record is seamlessly retrieved from the provider EMR system.

ISG™ RightPatient® Solutions

Image Device Compatibility

RightPatient® works with most industry standard web cameras and smartphones, for both image capture at registration areas and for bedside patient identification. Captured images can then be securely shared. This is essential to verify a patient's identity prior to any medical procedures, improves all patient safety and reduces the risk of any adverse events from wrong patient procedures.

The RightPatient® mobile app turns any smartphone or tablet into a powerful patient recognition device, by using augmented reality and deep learning to recognize patients, including unconscious patients or those in specialty areas.



Accurately Identify Patients

- System reads biometric data from the photo
- No hygiene issues as it requires no direct contact
- Highly accurate system incorporating artificial intelligence
- 1:N scan and identify with no need to enter DOB or other credentials
- Very fast enrollment with 1:N matching speed in seconds
- Recognize patients anywhere, at any time, from any device
- Capture clinical images
- Not locked into a single device or manufacturer
- Works with commodity web cameras and smartphones



RightPatient® HIPAA Compliance

The RightPatient® platform uses its versatile engine to identify patients with any off-the-shelf device. Clinicians can use our smartphone app to identify patients, improve safety and reduce risks from inaccurate identification.

Use RightPatient® for:

- Secure patient portal
- mHealth apps
- Kiosk verification
- Pre-registration
- Telehealth and more!

RightPatient® SaaS

RightPatient® SaaS enables healthcare providers to deploy the most accurate, scalable, and versatile biometric patient ID solution for an affordable monthly fee. At the local level, RightPatient® still becomes a seamless module of the EHR software, but the back-end biometric matching and data storage system is hosted in our HIPAA-compliant cloud. This model provides for ultimate deployment flexibility while also lowering IT costs. And here's the best part - our customers retain complete ownership of their data. RightPatient® SaaS removes the burden and expense of provisioning and maintaining the biometric matching and data storage system.

ISG™ RightPatient® Solutions

Biometric Patient Identification Platform



Patient Identification

RightPatient® is the most accurate, scalable and versatile biometric patient identification system to accurately identify patients, prevent duplicate medical records, and increase patient safety.



Fraud Protection

Our patient identity platform deters medical identity theft and healthcare fraud throughout the care continuum by linking a patient's biometric credentials to their unique medical record.



Data Integrity

Accurate patient identification is critical to keeping health records accurate, up-to-date and complete. RightPatient® ensures high levels of data integrity to optimize health outcomes.



Seamless Integration

RightPatient® seamlessly integrates with dozens of healthcare systems and utilizes various biometric credentials to authenticate patients from any touchpoint across the care continuum.



Safeguard PHI

RightPatient® works with commodity web cameras and smartphones to authenticate patients from portals, mHealth apps and more, protecting access and safeguarding personal health information.



Advantages of RightPatient®

RightPatient® is one of the four finalists in the National Patient ID Challenge. Some of the obvious benefits to your healthcare facility include:

- Increasing patient safety
- Preventing duplicate medical records
- Eliminating medical identity theft
- Protecting access to patient data
- Improving patient experience
- Printing patient photos on wristbands

Contact the ISG today for more information about this amazing solution and how it can help your organization!



Identification Systems Group

— The ISG™ is a nationwide network of local experts in identification, security, and card personalization, providing high quality, cost-effective solutions backed by local support and the strength of our Professional Services Certification program. Each company works together to provide seamless nationwide support and collaboration in the identification and card issuance industry.